REPLY UNDER 37 CFR 1.116 EXPEDITED PROCEDURE EXAMINING GROUP ART UNIT 2614

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: CASPI et al.

Application No.: 10/742,304

Filing Date: December 18, 2003

For: COMPUTER-BASED

TELEPHONE CALL MANAGEMENT

Confirmation No.: 5669

Group Art Unit: 2614

Examiner: Thjuan K. Addy

RESPONSE TRANSMITTAL

Docket No.: 2003P15311US

Mail Stop AF (via EFS) Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing are:

- 1. Response to Final Office Action mailed November 25, 2009.
- While no fees are believed due in conjunction with this response, the
 Commissioner is hereby authorized to charge and credit Deposit Account No. <u>50-</u>
 <u>1852</u> as described below. A duplicate copy of this sheet is enclosed.
 - i. Credit any overpayment.
 - ii. Charge any additional fees required under 37 CFR 1.16 and 1.17

Application Serial No.: 10/742,304 Docket No.: 2003P15311US

Respectfully submitted,

January 25, 2010 Date /Randolph P. Calhoune/ Randolph P. Calhoune Registration No. 45,371 (203) 972-5985

SIEMENS CORPORATION

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